



Linwood Senior & Community Center

22817 Typo Creek Drive N.E
Stacy MN 55079
(651) 462-5565 Fax (651) 462-0500
srcenter@linwoodtownship.org
website: <http://linwoodtownship.org>

Linwood Township Senior Traveler Transportation Policy

Our Mission:

To provide senior residents of Linwood Township transportation when they are in need.

Linwood Township Senior Transportation program is primarily designed to serve routine medical needs of Linwood Township residence that are seniors (age 60 and over) and/or persons with disabilities (age 18 and over) on an advanced reservation basis primarily to destinations within fifty miles from the Linwood Township government building.

To arrange a ride, call 651-462-5565. Please leave name, phone number, date and location of ride request. Rides are based on volunteer availability and may be canceled on short notice, at the discretion of the driver.

If your call is not returned within 48 hours of the Linwood Senior Center office hours, please call back to get your request in.

Linwood Township wants to be as fair as possible with the use of the one available van; therefore, the following policies will be strictly enforced with no exceptions:

- All reservations must be made at least 48 hours prior to the requested pick-up time.
- Medical reservations can be made up to four weeks in advance.
- Personal care, shopping, banking and spousal visitations to nursing homes, hospitals, etc., can be made up to two weeks in advance.
- Reservations are on a first come, first serve basis.
- Any one person can only have two transportation appointments scheduled at one time in the four-week reservation period.
- Drivers are not permitted to enter homes; therefore, we require that you be at ground level for your scheduled pick up.
- No reservations will be allowed for any purpose other than personal medical appointments, personal care appointments, shopping, banking, and spousal visitations at nursing homes, hospitals, etc.
- Please have an honest awareness of the length of time for your appointment in respect of the volunteer's time.
- No animals are allowed in the van except certified service dogs.
- If more than one person is receiving a ride at the same time, each resident will be using one of their rides for the four-week period.

For yours and the driver's safety, during winter months Linwood Township requires that you must have a sufficiently cleared pathway, clear of snow and ice, from the van parking area to your entry door where you'll be leaving from.

Senior Transportation hours are Monday- Friday 8-5

Office hours are Monday 8-3, Thursday 8-3 & Friday 8-12

No holidays, or weekends.

No standing reservations.

Any issues or questions may be addressed at a town board meeting.

Linwood Township
Senior Traveler Transportation Program
Code of Conduct

I, the undersigned Resident of Linwood, using the Senior Traveler for transportation understand and agree as follows:

1. I assume all risks of participating in the transportation program and assume full responsibility for my conduct and actions, including but not limited to any injury to myself or others or damage to property that may result while riding. I understand that the Township is not responsible for conditions that I create for myself or those created by volunteer drivers or other resident riders.
2. I hold harmless and indemnify Linwood Township, its officers, officials, employees agents and volunteers from and against any and all loss, damage, expense or cost (including attorney fees) of any kind for injuries (including but not limited to, property damage, personal injury, disability, and death) arising out of participating in the Linwood Senior Traveler Transportation Program whether caused by the negligence of the Township, volunteer drivers or otherwise.
3. I will treat everyone with respect, loyalty, courtesy, patience, and dignity. Use of inappropriate language or obscenities will not be tolerated, and will terminate your use of the transportation program.
4. Possible grounds for exclusion from participating in the Linwood Senior Traveler Transportation Program may include, but are not limited to: gross misconduct, theft of property or misuse of township property, abuse or misconduct towards other residents, staff, or volunteers.

I have carefully read this document and understand and agree with all of its terms and conditions.

Printed name of Resident

Signature of Resident

Date